Boarding and alighting trains, trams or buses with your scooter

When the train or tram is due customers who require the ramp to be deployed should go to the area on the platform painted with the international symbol for access, known as the 'boarding patch'.

The train/tram driver or passenger service assistant will then deploy the ramp to enable customers to board on their scooter. Scooters must then be placed in the allocated space clearly marked on the floor of the vehicle.

To travel on a bus the scooter user should hail the bus and the driver will deploy the ramp.

There are 2 allocated scooter spaces on every bus, tram carriage and train carriage (note: there are 3 spaces at each end of the new electric trains, which equates to 6 equivalent spaces for the three carriages).

Scooter users must advise the driver at the time of boarding the bus, train or tram of their destination to enable the driver to safely deploy the ramp.

Newer trains are equipped with intercoms which enable scooter users to communicate with the driver, however scooter users must advise the driver about their destination at the time of boarding.

To check if the next bus is accessible, please use Real-time Information on the Adelaide Metro website (www.adelaidemetro.com.au), third party 'phone apps' or call the InfoLine on 1300 311 108.

Adelaide Metro is committed to continually improving public transport services and infrastructure, making public transport more accessible and easier to use for people with disabilities.

Increasing awareness of the requirements for users of scooters ensures safe access for all public transport users.

Please note that Adelaide Metro has the right to refuse travel when the requirements of this brochure are not met.

July 2014

Using your **Motorised Mobility Device** on public transport

connect and GO

Government of South Australia

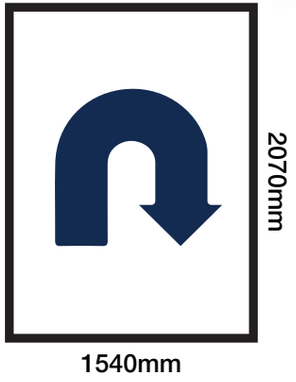
Adelaide Metro

This brochure is designed to help people who travel on public transport with a scooter, or Motorised Mobility Device (MMD) to understand their obligations, and to make public transport more accessible and easier to use for everyone.

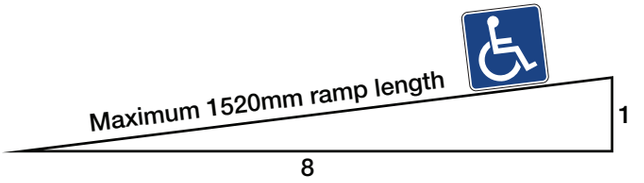
Scooters are increasingly used by people of all ages as a mobility aid. They have become an indispensable form of transportation for a growing number of people who wish to keep their independence and maintain their wellbeing and engagement with their communities.

Scooters tend to have a larger footprint than motorised wheelchairs, are heavier and have greater difficulty with manoeuvrability. To ensure your scooter is suitable for use on public transport (bus, train, tram and access cab) and associated premises and infrastructure now and into the future, the scooter must be able to conform with all of the following:

- Sealed gel or solid state batteries need to be adequately secured (not powered with internal or external combustion)
- Manoeuvre a 180 degree turn in area 2070 mm x 1540 mm



- Be stable traversing a 1:8 (7.1 degrees or 12.5% gradient) boarding ramp less than 1520 mm long



- Not exceed 1250 mm long x 740 mm wide x 1500 mm high (note: add-ons such as baskets, canopies, sun roofs and luggage carriers must all fit within these dimensions or be removed for public transport travel)

- Flag poles must be removed or retracted
- Total weight to be supported by boarding ramp cannot exceed 300 kg (including the MMD, rider and any baggage)
- Guide wheels are not advised

Scooter users must:

- When stationary, at all times have effective braking systems activated to maintain stability and be able to withstand acceleration, braking, cornering and pitching of conveyances.
- Travel at ‘walking speed’ only on platforms and at interchanges

All scooters are speed limited, meaning that they are set to have a minimum and a maximum speed, and be variable in between. To ensure the safety of other customers, users should travel at ‘walking pace’ only on crowded platforms and interchanges. If the scooter is passing people who are walking, the scooter is travelling too fast.

In order to travel in an Access Cab:

- The scooter must have anchoring points, and
- Customers must transfer to the Access Cab seat.